



ORCHID

The First Choice.

CLAIMS PROVIDER CONTACT INFORMATION

To obtain the most accurate claims reporting information, please refer to your policy. You should be able to locate a “What to do in the event of a claim” document within the first few pages of each policy that contains the contact information for reporting claims on the specific policy.

CLAIMS MAY BE REPORTED 7 DAYS A WEEK, 24 HOURS A DAY DIRECTLY TO CARRIER

NEED HELP? CONTACT ORCHID CLAIMS DIRECTLY AT 1-772-237-8531 OR EMAIL CLAIMS@ORCHIDINSURANCE.COM

Carrier	Policy Number Example	Phone	Email
Accredited Specialty	2OUAXX04S1234567-00	877-270-2581	orchid@pibadjusters.com
AIG	PCG0001234567	888-760-9195	pcg-claimsfnol@aig.com
Andover	HP1234567 or DP1234567	978-548-3797	claims@andovercos.com
Beazley*	W2000022PNYH	800-994-9719	central@synergyadjusting.com
BA*	BMSA12345-00 OUA100234567-00	877-270-2581	Orchid@pibadjusters.com
Brit*	LBTxxxxx/LBTAGxxxxx/AGxxxxx	888-601-3200	claims@vanguardclaims.com
Canopus Personal*	OUA100234567-00	800-487-1263	claims@blairandco.net
Canopus Commercial	OUA30001000-00	877-270-2581	orchid@pibadjusters.com
Chaucer*	OUA100234567-00 (eff 4/22 prior use PIB)	770-392-1440	claims@bridgewatergroup.net
Chaucer Insurance Co.	OUA100234567-00	770-392-1440	claims@bridgewatergroup.net
Chubb European	OUA100234567-00	877-270-2581	orchid@pibadjusters.com
Chubb Personal Risk	1234567890	800-252-4670	cscfnol@chubb.com
Coastal Policies	CALHOx/CAGHOx/CLLHOx	877-270-2581	Orchid@pibadjusters.com
Dual Flood*	DNAPF12345/DNAXF12345	877-978-9544	jetpaclaims@johnseastern.com
Dual Wind Buyback*	DDB12345678	407-880-1100	dual@pibadjusters.com
GuideOne-Commercial	OUA30001000-00	877-228-2788	programclaims@guideone.com
Jewelers Mutual	24-xxxxxx	833-419-0125	orchid@jminsure.com
Kiln Flood*	KLN123400 or OUA100234567-00	800-627-7601	Propertyclaims@preciseadjustments.com
Lexington Insurance	12345678-00	800-931-9546	Lexingtonhomeownerproperty@aig.com
National General Ins	2001234567-00	877-895-8507	claims@ngic.com
Plymouth Rock	PRA00001234567	888-324-1620	claimsne@prac.com
Preferred*	LP12345/OUA100234567-00	877-270-2581	Orchid@pibadjusters.com
RenaissanceRe*	OUA100234567-00 (eff 6/22 prior use PIB)	770-392-1440	claims@bridgewatergroup.net
QBE	QSN12345-00 OUA100234567-00	844-723-2524	orchid-claims@us.qbe.com
QBE Flood	N/A	888-598-0441	Claims@Torrentcorp.com
QBE-MarketScout	1034Lxxxxx	N/A	faclaims@marketscout.com
SkiSafe	N/A	800-225-6560	Login at skisafe.com
USLI	N/A	888-275-5231	Newlosses@usli.com
Vault Insurance	N/A	844-388-5677	HNW@orchidinsurance.com

*Lloyd's of London Risks