



ORCHID

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CLAIMS PROVIDER CONTACT INFORMATION

| Carrier | Prefix | Policy Number Example | Phone Number | Email Contact |
|--|------------------------------|--|--------------|--------------------------------------|
| Accredited Specialty | | | 877-270-2581 | claims@pibadjusters.com |
| Arch Specialty Insurance Company | AGL ANC | AGL 1234567-00; ANC1234567-00 | 877-871-7344 | Claims@archinsurance.com |
| Ark (Lloyd's) | | | 877-871-7344 | jetpaclaims@johnseastern.com |
| Aspen | AB | AB1234567 | 818-251-3506 | cnitz@wcis-ins.com |
| Beazley | W | W2000016PNYH | 800-994-9719 | central@synergyadjusting.com |
| Brit (Lloyds) Brit (Asset Guard) Effective: 1/1/2020 | LBT LBTAG BO572ORCH AG | LBT5123400; LBTAG5123401 B0572ORCH12345 AG10000450-00 | 888-601-3200 | claims@vanguardclaims.com |
| Brit (Lloyds) Brit (Asset Guard) Prior to 1/1/2020 | | LBT5123400; LBTAG5123401 B0572ORCH12345 AG10000450-00 | 877-270-2581 | orchid@pibadjusters.com |
| Canopus <small>Effective 12/14/20</small> | OUA3 | OUA30001000-00 | 800-487-1263 | claims@blairandco.net |
| Canopus <small>Prior to 12/14/20</small> | OUA3 | OUA30001000-00 | 877-270-2581 | orchid@pibadjusters.com |
| Chaucer | OUA | OUA-100234567-00 | 877-270-2581 | orchid@pibadjusters.com |
| Chubb European | OUA | OUA100234567-00 | 877-270-2581 | orchid@pibadjusters.com |
| Clear Blue | OUA | OUA 12345678-00 | 877-270-2581 | orchid@pibadjusters.com |
| Crum & Foster | BAK | BAK-12345-1 | | binding.nol@cfins.com |
| GuideOne | OUA3 | OUA30001000-00 | 877-228-2788 | programclaim@guideone.com |
| Hartford Steam Boiler | FBP | FBP1234567 | 888-472-5677 | new_loss@hsb.com |
| Ironshore | ORD | ORD123400 | 800-466-9165 | ironshoreho@raphaelandassociates.com |
| Ironshore BR | 00 | 00XXXXX00 | 888-292-0249 | us.newpropertyclaims@ironshore.com |
| Ironshore Yacht | | | 800-466-9165 | us.newpropertyclaims@ironshore.com |
| Jewelers Mutual | 24- | 24-xxxxxxx | 833-419-0125 | orchid@jminsure.com |
| Kiln Elementum | KLE | KLE123400 | 877-270-2581 | orchid@pibadjusters.com |



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| Kiln Flood | KLN | KLN123400 | 800-627-7601 | Propertyclaims@preciseadjustments.com |
| Lexington | | 12345678 | 800-931-9546 | Lexingtonhomeownerproperty@aig.com |
| Lloyd's BA | BMSA | BMSA12345-00 | 877-270-2581 | orchid@pibadjusters.com |
| Lloyd's (Commercial) | OUA3 | OUA30001000-00 | 877-270-2581 | orchid@pibadjusters.com |
| Lloyd's DUAL (Commercial) | DDB DNAXF DNAPF | DDB123456789-00 (WDBB) DNAXF123456789-00 (Excess Flood) DNAPF123456789-00 (Primary Flood) | | tpaclaims@sedgwick.com |
| Lloyd's DUAL | TDEF | TDEF- | 407-880-1102 | dual@pibadjusters.com |
| Lloyd's Preferred | LP | LP234500 | 877-270-2581 | orchid@pibadjusters.com |
| Market Scout | 12345L | 12345L67890 | | faclaims@marketscout.com |
| Other | OUA1 OUA2 OUA13 | OUA10000100-00 OUA20000100-00 OUA30001000-00 | 772-237-8531 | orchidinsurance.com/claims Use the search function to find your carrier. |
| QBE | QSN | QSN1234500 | 844-723-2524 | orchid-claims@us.qbe.com |
| QBE Flood | QSN | | 888-598-0441 | Claims@torrentcorp.com |
| Rockhill | RCP WORC KORC | RCPWORC0123400 RCP- KORC0123400 | 800-766-1853 | Rhnewpropertyclaims@rhkc.com |
| RenaissanceRe | OUA | OUA40000012 | 877-270-2581 | orchid@pibadjusters.com |
| SkiSafe | | | 800-225-6560 | Login at skisafe.com |
| Spinnaker | OUA2 | OUA20000012 | 800-315-6090 | reportaclaim@narisk.com |
| StarStone Specialty | STS | STS123456 | 877-270-2581 | orchid@pibadjusters.com |
| SWBC (Lexington) | 00 | 0012345678 | 800-527-0066 | |
| Tower Hill Specialty | | | 888-598-0441 | claims@thspecialty.com |
| USLI | | | 888-875-5231 | newlosses@usli.com |
| WNC (Lloyds) | VCFM | VCFM1234567800 | 800-627-7601 | propertyclaims@preciseadjustments.com |



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| AIG | PCG | PCG0001234567 | 888-760-9195 | pcg-claimsfnol@aig.com |
| Andover | HP/DP | HP1234567; DP1234567 | 978-548-3797 | claims@andovercos.com |
| Chubb Personal Risk Services | | 1234567890 | 800-252-4670 | cscfnol@chubb.com |
| Hagerty | | | 877-922-9701 | |
| Ironshore Private Client Group | IP | IP001234567; IP000123456 | 800-466-9165 | newclaims@raphaelandassociates.com |
| National General Insurance | 200 | 2001234567-00 | 877-895-8507 | claims@ngic.com with insured name in subject line |
| Plymouth Rock | PRA | PRA00001234567 | 888-324-1620 | claimsne@prac.com |
| USLI | | | 888-875-5231 | newlosses@usli.com |
| Vault Insurance Co. | | | 844-388-5677 | HNW@orchidinsurance.com |



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NORTHEAST DIVISION CLAIMS PROVIDER CONTACT INFORMATION

| Carrier | Prefix | Policy Number Example | Phone Number | Email Contact |
|--------------------|--------|-----------------------|--------------|---------------------------|
| 100% Lloyds | CAL | CAL HO3 1234567890 00 | 877-270-2581 | orchid@pibadjusters.com |
| ACE European Group | CAG | CAG HO3 1234567890 00 | 877-270-2581 | orchid@pibadjusters.com |
| Lloyds 2488 | CLL | CLL HO3 1234567890 00 | 877-270-2581 | orchid@pibadjusters.com |
| Lloyds 4242 (ICAT) | CLI | CLI HO3 1234567890 00 | 866-789-4228 | faxfnol@boulderclaims.com |
| QBE | CAA | CAA HO3 1234567890 00 | 844-723-2524 | coastal_claims@us.qbe.com |