



ORCHID

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CLAIMS PROVIDER CONTACT INFORMATION

Carrier	Prefix	Policy Number Example	Phone Number	Email Contact
AQUA/DUAL (Lloyds)	AQU/ DC ACP	AQUVXH1234567; DCH1234567		dualaquaproperty@yorkrsg.com
Arch Specialty Insurance Company	AGL ANC	AGL 1234567-00; ANC1234567-00	877-871-7344	Claims@archinsurance.com
Ark (Lloyd's)			877-871-7344	jetpaclaims@johnseastern.com
Aspen	AB	AB1234567	818-251-3506	cnitz@wcis-ins.com
Beazley	W	W2000016PNYH	800-994-9719	central@synergyadjusting.com
Brit (Lloyds) Brit (Asset Guard) Effective: 1/1/2020	LBT LBTAG B0572ORCH AG	LBT5123400; LBTAG5123401 B0572ORCH12345 AG10000450-00	888-601-3200	claims@vanguardclaims.com
Brit (Lloyds) Brit (Asset Guard) Prior to 1/1/2020		LBT5123400; LBTAG5123401 B0572ORCH12345 AG10000450-00	877-270-2581	orchid@pibadjusters.com
Canopus Effective 12/14/20	OUA3	OUA30001000-00	800-487-1263	claims@blairandco.net
Canopus Prior to 12/14/20	OUA3	OUA30001000-00	877-270-2581	orchid@pibadjusters.com
Chaucer	OUA	OUA-100234567-00	877-270-2581	orchid@pibadjusters.com
Chubb European	OUA	OUA100234567-00	877-270-2581	orchid@pibadjusters.com
Clear Blue	OUA	OUA 12345678-00	877-270-2581	orchid@pibadjusters.com
Crum & Foster	BAK	BAK-12345-1		binding.nol@cfins.com
GuideOne	OUA3	OUA30001000-00	877-228-2788	programclaim@guideone.com
Hartford Steam Boiler	FBP	FBP1234567	888-472-5677	new_loss@hsb.com
Ironshore	ORD	ORD123400	800-466-9165	ironshoreho@raphaelandassociates.com
Ironshore BR	00	00XXXXX00	888-292-0249	us.newpropertyclaims@ironshore.com
Ironshore Yacht			800-466-9165	us.newpropertyclaims@ironshore.com
Kiln Elementum	KLE	KLE123400	877-270-2581	orchid@pibadjusters.com
Kiln Flood	KLN	KLN123400	800-627-7601	Propertyclaims@preciseadjustments.com



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CLAIMS PROVIDER CONTACT INFORMATION (CONTINUED)

Carrier	Prefix	Policy Number Example	Phone Number	Email Contact
Lexington		12345678	800-931-9546	Lexingtonhomeownerproperty@aig.com
Lloyd's BA	BMSA	BMSA12345-00	877-270-2581	orchid@pibadjusters.com
Lloyd's (Commercial)	OUA3	OUA30001000-00	877-270-2581	orchid@pibadjusters.com
Lloyd's DUAL (Commercial)	DDB DNAXF DNAPF	DDB123456789-00 (WDBB) DNAXF123456789-00 (Excess Flood) DNAPF123456789-00 (Primary Flood)	407-880-1102	dual@pibadjusters.com
Lloyd's Preferred	LP	LP234500	877-270-2581	orchid@pibadjusters.com
Market Scout	12345L	12345L67890		faclaims@marketscout.com
Other	OUA1 OUA2 OUA3	OUA10000100-00 OUA20000100-00 OUA30001000-00	772-237-8531	Go to orchidinsurance.com/claims to use the search function to find your carrier.
QBE	QSN	QSN1234500	800-362-5448	orchid-claims@us.qbe.com
QBE Flood	QSN		888-598-0441	qbecs@torrentcorp.com
Rockhill	RCP- WORC KORC	RCPWORC0123400 RCPKORC0123400	800-766-1853	Rhnewpropertyclaims@rhkc.com
SkiSafe			800-225-6560	Login at skisafe.com
Spinnaker	OUA2	OUA20000012	800-315-6090	reportaclaim@narisk.com
StarStone Specialty	STS	STS123456	877-270-2581	orchid@pibadjusters.com
SWBC (Lexington)	00	0012345678	800-527-0066	
USLI			888-875-5231	newlosses@usli.com
WNC (Lloyds)	VCFM	VCFM1234567800	800-627-7601	propertyclaims@preciseadjustments.com

Last Updated: 2/16/21



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AIG	PCG	PCG0001234567	888-760-9195	pcg-claimsfnol@aig.com
Andover	HP/DP	HP1234567; DP1234567	978-548-3797	claims@andovercos.com
Chubb Personal Risk Services		1234567890	800-252-4670	cscfnol@chubb.com
Ironshore Private Client Group	IP	IP001234567; IP000123456	800-466-9165	newclaims@raphaelandassociates.com
National General Insurance	200	2001234567-00	877-895-8507	claims@ngic.com with insured name in subject line
Plymouth Rock	PRA	PRA00001234567	888-324-1620	claimsne@prac.com
USLI			888-875-5231	newlosses@usli.com



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NORTHEAST DIVISION CLAIMS PROVIDER CONTACT INFORMATION

Carrier	Prefix	Policy Number Example	Phone Number	Email Contact
100% Lloyds	CAL	CAL HO3 1234567890 00	877-270-2581	orchid@pibadjusters.com
ACE European Group	CAG	CAG HO3 1234567890 00	877-270-2581	orchid@pibadjusters.com
Lloyds 2488	CLL	CLL HO3 1234567890 00	877-270-2581	orchid@pibadjusters.com
Lloyds 4242 (ICAT)	CLI	CLI HO3 1234567890 00	866-789-4228	faxfnol@boulderclaims.com
QBE	CAA	CAA HO3 1234567890 00	844-723-2524	coastal_claims@us.qbe.com