



### CLAIMS PROVIDER CONTACT INFORMATION

Carrier	Prefix	Policy Number Example	Phone Number	Email Contact
ACE (Lloyds)	BMSA	BMSA3123400;	877-270-2581	<a href="mailto:orchid@pibadjusters.com">orchid@pibadjusters.com</a>
Aspen	AB	AB1234567	818-251-3506	<a href="mailto:cnitz@wcis-ins.com">cnitz@wcis-ins.com</a>
AQUA/DUAL (Lloyds)	AQU/ DC	AQUVXH1234567; DCH1234567		<a href="mailto:dualaquaproperty@yorkrsg.com">dualaquaproperty@yorkrsg.com</a>
Beazley	W	W2000017PNYH	800-994-9719	<a href="mailto:central@synergvadjusting.com">central@synergvadjusting.com</a>
Brit (Lloyds) Brit (Asset Guard)	LBT LBTAG	LBT5123400; LBTAG5123401	877-270-2581	<a href="mailto:orchid@pibadjusters.com">orchid@pibadjusters.com</a>
Canopus	CUS47	CUS47123456	877-270-2581	<a href="mailto:orchid@pibadjusters.com">orchid@pibadjusters.com</a>
Ironshore	ORD	ORD00212300	800-466-9165	<a href="mailto:ironshoreho@raphaelandassociates.com">ironshoreho@raphaelandassociates.com</a>
Ironshore BR	00	00XXXXX00	888-292-0249	<a href="mailto:us.newpropertyclaims@ironshore.com">us.newpropertyclaims@ironshore.com</a>
Ironshore Yacht			800-466-9165	<a href="mailto:us.newpropertyclaims@ironshore.com">us.newpropertyclaims@ironshore.com</a>
Lexington		12345678	800-931-9546	<a href="mailto:Lexingtonhomeownerproperty@aig.com">Lexingtonhomeownerproperty@aig.com</a>
Lloyd's Preferred	LP	LP6123400	877-270-2581	<a href="mailto:orchid@pibadjusters.com">orchid@pibadjusters.com</a>
Kiln Elementum	KLE	KLE123400	877-270-2581	<a href="mailto:orchid@pibadjusters.com">orchid@pibadjusters.com</a>
Kiln Flood	KLN	KLN123400;	800-627-7601	<a href="mailto:Propertyclaims@preciseadjustments.com">Propertyclaims@preciseadjustments.com</a>
QBE	QSN	QSN2123400	800-362-5448	<a href="mailto:orchid-claims@us.qbe.com">orchid-claims@us.qbe.com</a>
Rockhill	RCP- WORC KORC	RCPWORC0123400 RCPKORC0123400	800-766-1853	<a href="mailto:Rhnewpropertyclaims@rhkc.com">Rhnewpropertyclaims@rhkc.com</a>
Starstone Specialty	STS	STS123456	877-470-2581	<a href="mailto:orchid@pibadjusters.com">orchid@pibadjusters.com</a>
Spinnaker	OUA2	OUA20000012	800-315-6090	<a href="mailto:reportclaim@narisk.com">reportclaim@narisk.com</a>
SWBC (Lexington)	00	0012345678	800-527-0066	N/A



# ORCHID

The First Choice.

## CLAIMS PROVIDER CONTACT INFORMATION (CONTINUED)

Carrier	Prefix	Policy Number Example	Phone Number	Email Contact
WNC (Lloyds)	VCFM	VCFM1234567800; VCFM1234567801	800-627-7601	<a href="mailto:propertyclaims@preciseadjustments.com">propertyclaims@preciseadjustments.com</a>
Other	OUA1 OUA0 OUA3	OUA10000100-00 OUA0000100-00 OUA30001000-00	772-237-8531	<a href="mailto:claims@orchidinsurance.com">claims@orchidinsurance.com</a>
Market Scout	12345L	12345L67890	224-655-9639	<a href="mailto:faclaims@marketscout.com">faclaims@marketscout.com</a>
Hartford Steam Boiler	FBP	FBP1234567	888-472-5677	<a href="mailto:new_loss@hsb.com">new_loss@hsb.com</a>
USLI			888-875-5231  ONLINE  CLAIM STATUS	<a href="https://ezpay.usli.com/Policy/ReportClaim">https://ezpay.usli.com/Policy/ReportClaim</a>  <a href="http://www.usli.com/contact-us">http://www.usli.com/contact-us</a>

**Please refer to pages 3 and 4 for Specialty High Net Worth  
or  
Northeast carrier information.**

**\*\*OBE Flood 1-977-254-6819  
Torrent Flood**



CLAIMS PROVIDER CONTACT INFORMATION

Carrier	Prefix	Policy Number Example	Phone Number	Email Contact
ACE Private Risk	268	268123456	800-945-7461	<a href="mailto:prsfirst_reports@acegroup.com">prsfirst_reports@acegroup.com</a>
AIG Select		12345678; 12345678-01	888-760-9195	<a href="mailto:pcg-claimsfnol@aig.com">pcg-claimsfnol@aig.com</a>
AIG Private Client Group	PCG	PCG0001234567	888-760-9195	<a href="mailto:pcg-claimsfnol@aig.com">pcg-claimsfnol@aig.com</a>
Andover	HP/DP FP	HP1234567; DP1234567; FP1234567	800-225-0770	<a href="mailto:hnwclaims@orchidinsurance.com">hnwclaims@orchidinsurance.com</a>
Chubb Personal Risk Services		1234567890	800-252-4670	<a href="mailto:cscfnol@chubb.com">cscfnol@chubb.com</a>
Ironshore Private Client Group	IP	IP001234567; IP000123456	800-466-9165	
National General Insurance	200	2001234567-00	800-325-1088	<a href="http://nationalgeneral.com/Claims/ReportClaim/questions.asp">http://nationalgeneral.com/Claims/ReportClaim/questions.asp</a>
Plymouth Rock	PRA	PRA00001234567	866-353-6292	<a href="mailto:claimsne@prac.com">claimsne@prac.com</a>



COASTAL AGENTS  
ALLIANCE®  
A DIVISION OF ORCHID

CLAIMS PROVIDER CONTACT INFORMATION

Coastal Agents Alliance Ph. # 844-723-2524

Carrier	Prefix	Policy Number Example	Phone Number	Email Contact
100% Lloyds	CAL	CAL HO3 1234567890 00	855-345-3235	<a href="mailto:coastalclaims@capstoneisg.com">coastalclaims@capstoneisg.com</a>
ACE European Group	CAG	CAG HO3 1234567890 00	855-345-3235	<a href="mailto:coastalclaims@capstoneisg.com">coastalclaims@capstoneisg.com</a>
Lloyds 2488	CLL	CLL HO3 1234567890 00	855-345-3235	<a href="mailto:coastalclaims@capstoneisg.com">coastalclaims@capstoneisg.com</a>
Lloyds 4242 (ICAT)	CLI	CLI HO3 1234567890 00	866-789-4228	<a href="mailto:faxfnol@boulderclaims.com">faxfnol@boulderclaims.com</a>
QBE	CAA	CAA HO3 1234567890 00	844-723-2524	<a href="mailto:coastal_claims@us.qbe.com">coastal_claims@us.qbe.com</a>

(Please remember to inform the carrier that you are reporting a Coastal Agents Alliance claim.)

