

Orchid Underwriters – Connect Support March 2019

How to Quote in Connect

There are 2 ways to access the quote application.

Method 1: Log into Connect and select "Personal Lines" on the homepage.



Choose the property's state and the correct product type to access the application.



Method 2: Click on "Quotes & Policies" in the top navigation menu and click "Create New Quote".



If you have the option to choose between Commercial Lines and Personal Lines, click on "Personal Lines" for a Personal Lines quote.

The application should now be on the screen. Fill out all of the information and click the > button to proceed to the next screen.

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Insured/Location Details Named Insur	red •	·			Business: Submission ID: 0000108813
ent Your Quote What is the d	desired start date? *	U6/2019 Wednesday, March 06, 2019			Status: Incomplete
Entity *		Individual	○ Trust	 LLC, Inc 	Agency: Orchid House Aco
ommon Screens Address*		- Please Select	•		Effective: 3/6/2019
Attachments Having troub	ble finding the address?) Yes			Expiration: 3/6/2020
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ctions Currently inst	sured by Orchid? •) Yes	No		Select Insured
culate Quote Underwriter f	Name				PERCENTRAL OFFICE
Underwriter i	Phone Number				Premium
Underwriter	Email				
v Location	Details				
Policy Type *	• 18	- Please Select			

On the "Coverages/Underwriting" screen, enter in the target premium. After the risk is submitted, the target premium is automatically compared against the real time quote premiums. If the target premium is within a certain percentage, the submission is sent to an underwriter to see if they can get closer to the target premium.

	Connect with us for Personal Lines:	AL-MS-TX and Commercial Lines (16 States): AL-C	LOF CALE J A MO MAINS NUNY NO RUSO T	Y-VA For other products and states visit our Approx Dashboard	
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16	Coverage E - Personal Liability \$ *	··· Please Select ··· \$			Create Quote Walkthrough
te Quote Quote Version	Coverage F - Medical Payments \$ *	1,000 \$			Houston, Texas, US
	Wind Deductible Amount *	Please Select -			Change Insured
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	Extended Replacement Value *	- Please Select - •			
	Ordinance or Law*	10%			
	Loss Assessment \$ *	- Please Select - •			
	Mold - Property/Liability \$ *	Please Select \$			
	Water Backup \$ *	- Please Select - •			
	Identity Fraud * 🛞	O Yes	O No		
	Personal Injury • 🗵	O 166	 No 		
	Golf Cart Physical Damage *	Nes	O No		
	Extended Liability for Secondary Homes (Rental Properties Not Available)	0			
	Broadened Home Share Coverage (AirBnB, VRBO etc.)	○ ¥ei	O No		
	Would you like to add Waluable Items Coverage? •• (2)	○ Yes	O No		
	v Underwriter Questions				
	Do you agree that the following questions can be answered as 'No' ?	Dwelling for sale? Has there been a lapse in coverage greater than 30 days? Is the home under construction?			
				< Spor / Befrech	

On the "Select Your Quote" screen, you will find the Best Value premium and carrier at the top, along with the assigned underwriter.

	Connect with us for Personal Lines:	AL-MS-TX and Commercial Lines (16 States): AL-CT-E	DE-GA-FL-LA-MD-MA-MS-NJ-NY-NC-RI-SC-TX-V/	A For other products and states, visit our Agency.	Dashboard	
	Chat, Phone or Email, we're here to help you		Alin Switchboard: 772-226-5546 Connect Helpline: 772-237-8818 Email Us for Help	Sign Up for Webinans: Personal Lines • Commercial Lines		
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Home Quotes & Policies Insur	reds			Search All	arch	▼ III Mercy Tapscott - Agent
		Coverage Information Suild Your Quote - The	Orchid Difference) Information Required to Bir	d Coverage		
U Submission Screens	Select Your Quote					Policy Information
Coverage Information	Best value based on requested coverages	\$ 1598.10				Line of Homeowners
O Select Your Quote	Cartier	QBE				Business:
O Information Required to Bind		This market is only available through Orchid				Submission ID: 0000108813
Coverage	Assigned Underwriter	Andy Ferris (772) 237-8533 andy@orchidinsurance.com				Status: Quoted
Common Screens						Effective: 3/6/2019
Upload Attachments						Expiration: <u>3/6/2020</u>
Quote Versions	Wind Deductible Amount *	3%				A Named Insured
Actions	All Other Peril Deductible \$ *	2,500				Create Quote Walkthrough
Calculate Quote	Coverage B - Other Structures \$	40,000				Houston, Texas, US
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	Lloyds.BA		\$ 3951.15			
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	Starstone		Ineligible - Starstone is temporarily unavailable in TX			
	Beaziny.		Submitted for Underwriter Review			
	Lexington		Submitted for Underwriter Review			
	Lloyds - Brit		Submitted for Underwriter Review			
	Ready.			14.4	Page 1 of 1 - 🕨 🔰 🗔	
					Add	
	Would you like to submit this risk for Underwriting Review?	⊖ Yes	O No			

- a. You can adjust your coverages in the "Adjust Your Price" section and click "Save/Refresh" to receive updated premiums.
- b. Choose the desired carrier in the "Orchid's Market" table. You can choose a carrier with a real time quote or you can choose a carrier with "Can be Submitted for Underwriter Review" to receive a quote from an underwriter.
- C. If you would like to refer the submission to an underwriter, choose "Yes" for "Would you like to submit this risk for Underwriting Review?". This will open a text box for you to ask questions or to provide additional information for the underwriter. Click "Save/Refresh" or the right arrow button to refer the risk to the underwriter.

For real time quote selections: If you are happy with the premium and carrier selected and are ready to print the quote package, click on the "Print Document" button in Actions.

	Connect with us for Personal Line	s: AL-MS-TX and Commercial Lines (16 States): AL-CI	T-DE-GA-FL-LA-MD-MA-MS-NJ-NY-NC-RI-SC-TX-V	A For other products and states, visit our Age	ncy Deshboard	
	Chat, Phone or Email, we're here to help you		Main Switchboard: 772-226-5646 Connect Helpine: 772-237-8818 Email Us for Help	Sign Up for Webinam: Personal Lines • Commercial Lines		
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Coverage Information	Best value based on requested coverages Carrier	\$ 1598.10 Q8E				Line of Home Business:
 Information Required to Bind Coverage 	Assigned Underwriter	This market is only available through Orchid Andy Ferris (772) 237-8533 andy@orchidinsurance.com				Submission ID: 0000 Status: Quot
Common Screens Upload Attachments	v Adjust Your Price					Agency: Orch Effective: <u>3/6/</u> Expiration: <u>3/6/</u>
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	Ready.			16	📢 Page 1 of 1 - 🕨 🎽 🗔	
					Add	
	Would you like to submit this risk for Underwriting Review?	O Yes	No			

A pop-up will show with all generated documents and forms. Click on "Print Document" to create a new quote package.

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Coverage Information	Selected Premium	\$ 3951.15					Line of Homeowners
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Coverage		Andy Service (7)	77) 237.8533 and Beechidenurar	200.000			Status: Quoted
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	(and a second if	Your Underwrite	er will be delighted to review this	submission. Please provide your reason			
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Choose "Quote Package" as the Document Template and input a filename. Then press "Print". This will download the file to your computer for e-mailing or printing. You will also be able to download it again by clicking "Documents/Forms" under Common Screens.

Take note of the submission ID so you can return to the submission more easily when you need to quote different coverages or request a bind.

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Select Your Quote	Carrier	Lloyds BA				Business:		
O Information Required to Bind		This market is only available through Orchid				Submission ID:	00001088	1Ě
Coverage	Assigned Underwriter	Andy Ferris (772) 237-8533 andy@orchidinsurance.com			-	Status:	Quoted	
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For Referred Submissions: Ensure that your e-mail is listed on this screen under "Agency Contact Email". Referred submissions take up to 24 hours for a quote to be sent back. If you need a rush, directly contact the underwriter by using the contact information on this screen.

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	Connect with los for Personal Line Chat, Phone or Email, while here to help you	as Al-945-17 and Commercial Lines (10 States	Alloc Hole Control Processing Processing Processing Anno Processing Processing Processing Anno Processing Processing Anno Process	Prover for other produces and sublety into the opticity detected Prover the second lines Proved Lines • Commercial Lines		
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oad Attachments	 Orchid may already insure this location. 	Please submit for Underwriting review.			Status: Underwriting Requi	
ote Versions	 Additional Carrier Eligibility Questions 				Effective: 3/6/2019	
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col)	Agency Contact Name	Mercy Tapscott - Agent			Change Insured	
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		Your quote will be submitted to the underwriter list	Four quote will be submitted to the underwriter listed below.			
	Underwriter Name	Andy Ferris				
	Underwriter Phone Number	(772) 237-8533				
	Underwriter Email	andy@orchidinsurance.com				
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